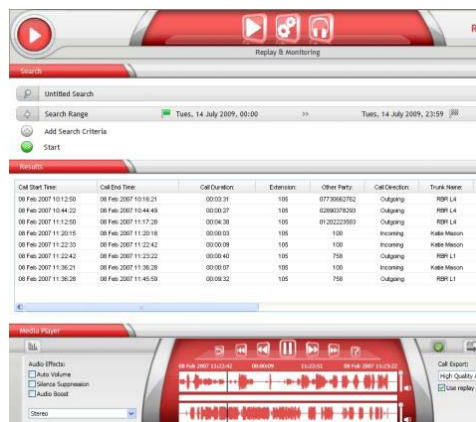


Integrated Call Recording and Call Logging

With a single user interface you can now harness the combined power of Red Box Call Recording and PhonEX ONE Call Logging in a single, simple to use application enabling you to take complete control of your communication systems



PhonEX™ ONE

PhonEX™ ONE enables organisations to reduce and manage costs, improve employee productivity and increase network efficiency through monitoring and reporting of their communications systems. It can monitor multiple CDR sources and supports multiple sites, tariffs, languages and currencies. Developed on an SQL database platform and enhanced by advanced ASP.NET technology, it runs as a service and is fully supportive in a VMWare environment.

Red Box RECORDERS

Delivering secure, accurate and clear records of an organisations communications, whether it is for mission critical evidence, to comply with legal or company legislation, to protect against fraud, provide support for customers and employees, or for the management of quality and performance. Red Box Recorders provide a solution that can deliver against all of an organisations infrastructure and business requirements providing what you need, in a reliable, easy to manage and cost effective package



MIND
Call accounting & billing

Email: info@mindcti.com
UK: + 44 (0)118 376 6664
US: + 1 (301) 572 1100
Israel: + 972 (4) 993-6666
Romania: + 40 332 450450
www.mindcti.com

Feature Summary



Red Box RECORDERS

- Tried and trusted recording solution
- Unique recording engine – secure, encrypted and authenticated recordings
- Converged solution – one server to meet all recording requirements
- Browser based – simple easy to use and roll out
- VoIP Simplicity – automatic detection, and tracking of recordable devices
- Embedded solution – audio and data stored together within the recorded files, offering simple architecture, ease of use and total availability of calls against all data items – always
- Referential Integrity – the only recorder on the market that stores all data about a call with the call, meaning changes to configuration tomorrow will not affect calls or their details made today
- Smart technology – the recorder requires no administration outside of basic configuration and operational updates – no databases, mapping tables or operating system tweaks required – ever!
- Single server solution – all recording, archive and replay functionality for a total converged solution from a single software application on one server
- Reduced Cost of Ownership – one server, low administration and maintenance and unsurpassed reliability offer a high quality high value low cost solution
- Software only – simple install software deployable on any hardware platform
- Turnkey Solutions – one stop shop for all hardware and software as required



PhonEX ONE

- Web-based solution running as a service, providing full functionality for reports and administration at anytime from anywhere
- Dashboard User Interface
- 'Click to Play' feature enabling recorded calls to be played directly from reports
- LDAP Compliant enabling synchronization with the Active Directory and other LDAP compliant databases – automatically imports MACS (moves, adds and changes)
- Works with virtual servers such as VM WARE
- Automated reports (Email, screen or saved to file)
- User definable report format – Excel, Word, HTML, PDF, CSV etc
- Powerful query reporting tool
- Easy to produce, customizable reports with drilldown capabilities
- VoIP QOS (MOS) reporting
- Cellular phone use reporting
- "What if" reports to analyze and compare alternative carriers for all CDR's
- Traffic reports to monitor peak loads and bandwidth utilization
- Budget module restricting outbound calling
- Real time automated alarms
- Multilingual, multicurrency, multi – CDR's
- Database structure based on the Microsoft SQL database
- Flexible – easily adjusts to organizational hierarchies
- Scalable architecture – unlimited sites and extensions
- ASP.NET technology to conform to company security policies
- Event log for auditing and tracking system use