PhonEX™ ONE

Financial Services

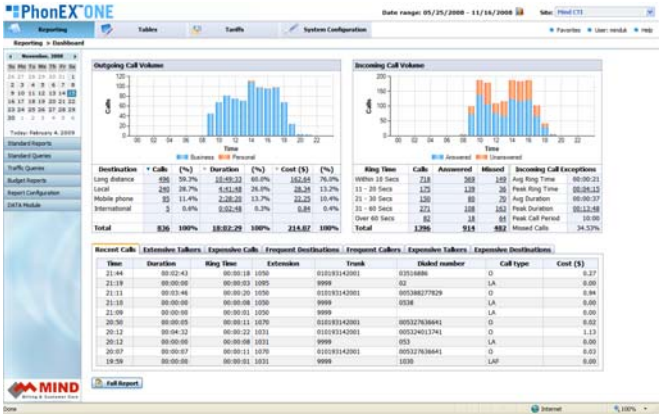
PhonEX™ ONE enables companies to reduce costs and improve productivity through monitoring and reporting of their telecommunication environment. It is user centric, making it a central point to manage usage of Cisco UCM with the added ability to track multiple CDR sources such as: mobile (cellular) phone usage, mobility systems, PDA devices, teleconferencing, TelePresence, SIP appliances, gateways, routers and more.

KEY FEATURES

- Dashboard User Interface
- Web Based
- Centralised Solution
- 'Set and Forget' Reporting
- Query Reports
- VoIP QOS (MOS) Reports
- Real Time Alerts
- Call Budget & Barring Module
- Multiple CDR Sources
- Multi Lingual
- Multi Currency
- Multi Tariff

MIND CTI Ltd.

Founded in 1995, MIND CTI Ltd is a public company (NASDAQ: MNDO) a leading global provider of Call Accounting solutions with an installed base in excess of 20,000 in 45 countries. MIND is a Cisco CDN Solution Developer Partner and a member of Cisco's ISPN (Industry Solutions Partner Network).



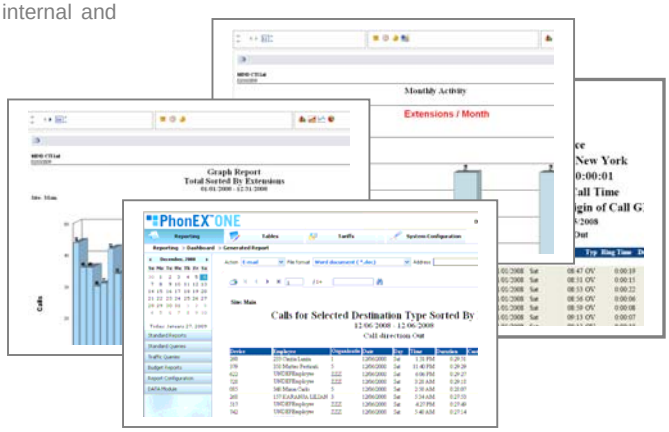
The web-based, dashboard-style interface allows easy access, which is both secure and user relevant. Its powerful query tool ensures that only the required information is displayed in reports which can be automatically produced or generated on an ad hoc basis. Click through and drill down reporting further enhances the solution by reducing the time taken to create reports. PhonEX ONE is designed to reduce communications costs by up to 30%*, improve employee productivity, optimize network activity, and guard against internal and external fraudulent abuse, including toll fraud.

The automated reporting capability of PhonEX ONE ensures that accurate, relevant reports are delivered to business heads in a timely manner, typically via email.

With large and diverse communications infrastructures, Financial Services companies use the comprehensive reporting capabilities of PhonEX ONE to increase visibility of communications use across multiple sites, countries and PBX types. Data is collected from multiple CDR sources including phone systems, dealer boards and cell phones producing detailed reports including information on private wire utilization, Trader ID (TRID), and IPT quality of service (MOS).

Accurate costs are distributed costs to the appropriate cost centers, phone usage tracked and activity anomalies highlighted. Reports are delivered in the local language and currency.

Unused extensions and trunk usage can be highlighted, assisting in network optimisation and design which leads to a reduction in the overall cost of ownership.



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MIND
Call accounting & billing

Email: info@mindcti.com
UK: + 44 (0)118 376 6664
US: + 1 (301) 572 1100
Israel: + 972 (4) 993-6666
Romania: + 40 332 450450
www.mindcti.com

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