

PhonEX™ ONE

TelePresence Reporting

PhonEX™ ONE enables organizations to reduce costs and improve productivity through monitoring and reporting of their telecommunication environment. It is user centric, making it a central point to manage usage of Cisco UCM with the added ability to track multiple CDR sources such as: mobile (cellular) phone usage, mobility systems, PDA devices, teleconferencing, TelePresence, SIP appliances, gateways, routers and more.



Customer adoption has made Cisco's high-definition virtual meeting environment the global leader in the fast-growing TelePresence market. This innovative solution, part of Cisco's Unified Communications portfolio, facilitates faster decision making across the business value chain of suppliers, partners and customers. Cisco TelePresence can help companies shorten sales and product-development cycles, while improving operational efficiencies and supporting environmentally responsible business practices. Unlike traditional videoconferencing, TelePresence provides a life-like, in-person meeting experience without the need to travel.

KEY FEATURES

- Dashboard User Interface
- Web Based
- Centralised Solution
- 'Set and Forget' Reporting
- Query Reports
- VoIP QOS (MOS) Reports
- Real Time Alerts
- Call Budget & Barring Module
- Multiple CDR Sources
- Multi Lingual
- Multi Currency
- Multi Tariff

As with all forms of communication, TelePresence requires accurate reporting in order to monitor utilisation, costs and availability. In conjunction with the standard administrative reports available with Cisco Telepresence, MIND CTI's call accounting solution, PhonEX ONE, offers the ability to monitor and report on individual end points delivering accurate date, time and duration information, associated costs and visibility of network usage for each TelePresence session.

PhonEX ONE can report on TelePresence calls both as part of the overall call reporting and broken out as a separate category.

Organisations benefit from PhonEX ONE reports by optimising TelePresence utilisation resulting in more efficient working practices.

									
Telepresence Calls for Location New York above Duration 0:00:01 Sorted By Date, Call Time Cost is Due to Carrier VER, Origin of Call GENERAL 11/01/2008 - 11/15/2008 Call direction Out									
Extension	Device Name	Call Details	Date	Day	Time	Trp	Ring Time	Duration	Cost (\$)
Sales Staff CTI									
1010	505L5051-0@mindscti	Quality Assurance	11/01/2008	Sat	08:47:0V	0:00:19	0:04:36	0:23	
1021	505L5051-0@mindscti	Network Admins	11/01/2008	Sat	08:51:0V	0:00:11	0:04:32	0:23	
1030	505L5051-0@mindscti	Quality Assurance	11/01/2008	Sat	08:53:0V	0:00:23	0:05:21	0:27	
1021	505L5051-0@mindscti	Network Admins	11/01/2008	Sat	08:56:0V	0:00:06	0:02:33	0:36	
1010	505L5051-0@mindscti	Quality Assurance	11/01/2008	Sat	08:59:0V	0:00:08	0:02:03	0:64	
1005	505L5051-0@mindscti	Quality Assurance	11/01/2008	Sat	09:11:0V	0:00:07	0:06:59	0:82	
1021	505L5051-0@mindscti	Network Admins	11/01/2008	Sat	09:13:0V	0:00:10	0:05:14	0:87	

The automated reporting capability of PhonEX ONE ensures that accurate, relevant reports are delivered to business heads in a timely manner, typically via email.

MIND CTI Ltd.

Founded in 1995, MIND CTI Ltd is a public company (NASDAQ: MNDO) a leading global provider of Call Accounting solutions with an installed base in excess of 20,000 in 45 countries. MIND is a Cisco CDN Solution Developer Partner and a member of Cisco's ISPN (Industry Solutions Partner Network).



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